



This tutorial will take you step-by-step through the process. We are happy to assist you in this process. Do not hesitate to contact us at 405.815.4803, option 5.

Visit www.medpro.com

MedPro Group

Find the right coverage Manage your risk Protect your good name Meet MedPro Start a quote

Need some help? [My account](#)

Sign-In

Username ① Please enter a username

Password ① Please enter a password

Remember me

[Sign In](#)

OR

[Don't have an account? Sign Up](#)

Log in / Register

Review your policy, request changes, or create new account.

[Log in / Register](#)

Registration Page

Select the role that best describes your profession? [Physician](#)

Do you have an active MedPro Policy? Yes No

First Name

Last Name

Suffix [-- Select --](#)

Email Address

Yes, please add me to the MedPro Group mailing list

Primary state of your practice [-- Select --](#)

I agree to MedPro Group's [Terms of Use and Privacy Policy](#)

Security Code

Enter Security Code

[Create My Account](#) [Cancel](#)

Do you have an active MedPro Policy? **Choose "No"**

Complete additional fields and security code, and then click "Create My Account."

Welcome to Okta!

Hi John,

MedPro Group is using Okta to manage access to your web applications. This means you can conveniently access all the applications you normally use, through a single, secure home page.

Your system administrator has created an Okta user account for you. Click the following link and follow the instructions on the subsequent screen to activate your Okta account.

[ACTIVATE OKTA ACCOUNT](#) This link expires in 7 days.

Your username is Devere0001

If you experience difficulties accessing your account, please contact 800-4MEDPRO (1-800-463-3774).

Choose a password and add a phone number for SMS (text) option for resetting your password or unlocking your account. **We highly recommend you setting up the SMS (text) option for this purpose.** Click on **Create My Account**.

Set up multifactor authentication

You can configure any additional optional factor or click finish.

Enrolled factors



Additional optional factors



Enter a verification code sent to your email.



Finish

Select one multifactor authentication method (**We highly recommend SMS (text)**). This method will be required each time you log in to MedPro.com. Click **Finish**.



My Application → My Risk Management → My Knowledge Center

Continuing Education Options

MedPro Education

MedPro Group has a strong tradition of risk management education built on more than a century of expertise. That tradition continues today with flexible, online educational opportunities. Learn about persistent and emerging patient safety and risk topics at your convenience and preferred pace with MedPro's free on-demand programs.

On-Demand Programs

Continuing education on-demand programs

MedPro Group offers on-demand educational programs on a range of risk management topics. These programs are intended for healthcare professionals and are available to both insureds and non-insureds. Insureds who successfully complete on-demand programs may be eligible for a risk management premium credit at their next policy renewal. We also have a variety of courses available through The Sullivan Group.

| Complete | May qualify you for a premium credit* |
|----------------|---------------------------------------|
| 2-3 CE credits | 1-year premium credit |
| 4-6 CE credits | 2-year premium credit |
| ≥ 6 CE credits | 3-year premium credit |

*Premium credit eligibility and amount are subject to state insurance laws and policy type. If eligibility requirements are met, each course may be applied as risk credit one time only. Courses cannot be repeated for additional premium credit. Completion of a risk management course does not imply or guarantee renewal. If you have questions about your specific risk management premium credit options, call (800) 833-1223.

All

Advanced Practice Providers: Navigating the Risks

1 CME 1 CDE 1 CNE Close

Advanced Practice Providers: Navigating the Risks

1 CME 1 CDE 1 CNE Close

Select appropriate education type (All/Medical) from the dropdown.

Select the course you would like to complete.

Accredited for: CME / CDE / CNE
Cultural Competence: An Essential Skill

Released: 10/1/2023 Expires: 9/30/2026 Earn up to 1.0 Credit / CE

Release Date: October 1, 2023
 Expiration Date: September 30, 2026
 Format: Enduring
 Credit: 1.0 CME, 1.0 CDE, or 1.0 CNE

Faculty

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 Senior Risk Solutions Consultant, MedPro Group

Program Details

Healthcare professionals are responsible for upholding and maintaining a standard of care across all cultures for all people, which can present challenges when working with marginalized groups or populations affected by health disparities. This program provides healthcare professionals with necessary information to implement strategies that support cultural competence and encourage inclusivity.

Read program details and disclaimers. At the bottom of the page, certify and click **Continue**.

Continue to the Program

I certify that I have read the information above.

Select the **Continue** button below to begin. You may return later if you are unable to complete the activity at this time.

I certify that I have read the above information.

Continue

Welcome New User. Please Provide Your Profile Information.

Please provide or update your profile information.

Sign-In Information

Email * For verification, type your email again

Personal Information

Prefix * First Name * M.I. Last Name *
Date of Birth (mm/yyyy) *

Contact Information

Address Line 1 * Address Line 2 (optional)
City * State/Province * ZIP/Postal Code *
Country *

Career

Organization * Job Title * Profession *
Primary Specialty *
Degree *
Policy # *
AGD #
Save 

A one-time registration is required to enter the learning management system. Complete all *required fields. For **Policy #**, you may enter your six-digit PLICO or MedPro policy number OR N/A if you don't know it.

Click Start Course.

- Click **Program Overview and Materials** to view course content
- When finished viewing the content, click **Continue Activity**.

Educational Content

Review the educational content for the activity.

Please click the **View** button below to view the educational content for this activity. The content will open in a new window.

[View the Content](#)

When you are finished, click the **Continue** button below to proceed with the request for CE credit.

[Continue](#)

Click **Continue** to start the test. (Note: Clicking View the Content returns you to the course homepage.)

Complete the test questions and click **Submit**. (a passing score is 70% or higher, and participants have unlimited attempts to pass.

Complete the MedPro Group Educational Activity Evaluation questions.

Credit Selection

Select your credit from one of the option(s) listed below.

 CME Certificate (non-physician)

[View Details](#)

 CME Certificate

[View Details](#)

Download and save your CME Certificate.

PLICO will receive a report of your completed activities, so there is no need to send us the certificate.

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